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Welcome

The Post Event Edition July 2015

the London Landlord 



Welcome to the Post Summer BBQ & Networking Event edition of the London Landlord

Having spent weeks researching on concepts and suitable venues, we decided to go with a summer theme event. What better way do to do that than with BBQ grilling outdoors and a few drinks. The weather was on our side; with the sun beaming at 26 degrees.

The event took place at the Taj Hotel set in the heart of Westminster, near Whitehall, Big Ben and House of Parliament. St. James Courtyard is one of the Capital's most idyllic spaces, set around a historic cherub-ordained Victorian Fountain.

In attendance we had 170 plus guests which involved sponsors, landlords, agents, local authority staffs and associated professionals from the private rented sector.

As the guests made their way to be seated in the Edwardian room, there was an Introduction by Dave Princep and Peter Littlewood. Peter our MC for the event, sincerely thanked all the sponsors who had contributed towards this summer networking event and the support from all our members and stakeholders.

We had presentations delivered by our speakers David d'Orton Gibson who did his presentation on Immigration Act 2014 and Marie Parris who presented The Ultimate Master Class in Vetting & Checking your own Tenants. Both presentations went down very well and from feedback from our guests everyone found it very informative and each guest learnt something new on the day.

Shortly after Dave Princep led the Quiz on Private Rented Sector, which was educational and very much enjoyed by everyone. Congratulations to the group that won the quiz. There was a Panel for Q & A from the audience at the end of the seminar/conference, which gave an opportunity for guests to share their views and have any burning questions answered.

Following on to the courtyard everyone tucked into a wonderful selection of food. Everyone was blown away, when they saw the venue indoors and outdoors. Feedback received from all guests about the venue and food was mind blowing and admired by all. As the guests gathered, everyone was networking around the fountain, many posing for pictures and there was laughter, enjoyment of each other's company and more drinking.

All in all, it was a yet another successful event which lived up to its expectations. Thank you all for your continued contribution to our success! We look forward to seeing you all on 18 March 2016 at the Conference and Award Ceremony at the Grand Cannaught- Holborn

I hope you enjoy this special edition (Fatima Begum – Marketing and Communications Officer)



The LLAS-UKLAP Summer BBQ Networking Events Sponsors

Post Event Highlights Newsletter Sponsors



Endsleigh has worked in the private rental sector for over 25 years. During that time, we've grown to become one of the UK's leading insurance intermediaries in the let property market.

We offer a comprehensive range of insurance products and services to both residential and commercial landlords, and we now insure over 50,000 landlords and 150,000 tenants.

For more info please visit endsleigh.co.uk/



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The Big Green Energy Company was one of the first companies to achieve Green Deal Provider Status and is also one of the UK's leaders in the Green Deal.

Since then it has successfully installed many heat saving measures for happy customers throughout the UK, to include landlords and agents who are taking full advantage of the Green Deal Scheme. The company is going from strength to strength and has over 150 green deal installers registered for its services.

The company is also registered for the GDHIF (Green Deal Home Improvement Fund) where landlords can receive cash-back for having energy efficient measures installed on their properties.

For more info please visit www.greendealpoints.com

Sponsors of Event Speakers



The Property Redress Scheme (PRS) is the new government authorised consumer redress scheme for property agents. The PRS has been working with LLAS to provide support and guidance and our Head of Redress Sean Hooker has been attending LLAS

events to discuss the legal requirement for agents to be a member of a redress scheme and providing advice on best complaint handling practice. Despite only being in operation since Summer 2014 the PRS now has over 3,500 members and grows daily. The PRS has two membership models and caters for all property agents. **For more info please visit: www.theprs.co.uk**



Place Group UK are an dynamic award winning property business operating from offices in London and Lincoln where we operate bespoke high quality HMOs offering studio and shared house accommodation to students and working professionals. We have ISO 9001 and are registered with all the main accreditation schemes and local councils.

Through our association with Mustard & Co a full agency service can now be supplied to other HMO and Landlords in London and Lincoln through our bespoke online booking and management systems. **For more info please visit www.pguk.co/london & www.mustardco.com**

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The Power Service is an independent, family run company, providing gas and electrical safety inspection and testing services to private landlords, letting and managing agents, housing associations and local authorities. The ethos of our company and the people who work within it is to always treat our customers with the respect and fairness that we would expect to

receive ourselves. We are always happy to discuss any requirements which you might have and look for the most advantageous and economical solution. **For more info please visit: thepowerservice.co.uk**



Tigrent Learning UK is the UK's most respected provider of training programs for those seeking a professional formation in property, entrepreneurship, personal development and stock market trading.

Established in the UK since 2001, Tigrent Learning UK's property-specific training brands include Rich Dad Education, based on the teachings of the internationally acclaimed author, Robert T. Kiyosaki; Making Money from Property with Martin Roberts; Property Academy with Robbie Fowler; Building Wealth and Women in Wealth. Our customers derive all corners of the globe, many of whom make up our roster of part-time trainers and mentors. Tigrent Learning UK is actively committed to giving back and is a Gold Supporter of Make-A-Wish Foundation®. **For more info please visit www.tigrentlearning.co.uk**

Endsleigh: supporting standards across the Residential Landlords Sector

Some of you will know Endsleigh from our association with the student and education market. Celebrating our jubilee in 2015, 50 years ago we pioneered affordable insurance for students when they found it incredibly difficult to find competitive prices. What you might not be aware of is that 30 years ago, we launched our first residential landlord's insurance policy - at a time when the insurance market as a whole viewed landlords with a degree of suspicion. Today, we have more than 60,000 landlords customers of all types – from accidental landlords to institutional investors, but our objectives haven't changed – that is to provide great value cover, tailored around the needs of our customers. However, over the last few years it's become an increasingly important part of our core values to support initiatives that push up standards across the landlords sector and encourage good practice.

Endsleigh's partnership with LLAS

That's what makes partnerships with great organisations like LLAS so important to us. And we want to encourage more of our landlord customer to become accredited and benefit from the great support and training that LLAS provide.

Our proposition to accredited landlords

It's with this in mind that I'm delighted to give members a bit of advance notice of a unique initiative that we will be running in partnership with LLAS over the coming months.

For a while now we've been working closely with LLAS to look at how we can reward Landlords for being accredited. In the past we looked at various discounts and extra cover to reward existing members but we really wanted to focus our efforts on encouraging Landlords to become accredited in the first place.

From the start of September 2015, ***we'll cover the full costs for any of our new customers to become LLAS accredited***, and for our existing customers who are already LLAS accredited we are ***offering to refund the cost of accreditation to them in full***.

We believe, that this will provide a great impetus to landlords to get accredited and remove one of the key barriers which is cost, which at a time when landlord's finances are becoming increasingly squeezed, should be particularly welcome!

We'll be looking forward to sharing more details of the scheme with you in the coming weeks, but for further information please contact either LLAS or luke.boobyer@endsleigh.co.uk

Advertising & Sponsorship Opportunities Available!

Landlords and agents advertise your services/products at discounted rates. For further information email LLAS@camden.gov.uk or visit www.londonlandlords.org.uk Tel: 020 7974 1970 / 020 7974 2839

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The London Borough of Camden & London Housing Directors Celebrate 10 years of the London Landlord Accreditation Scheme

On Friday 10 July Camden hosted an event to celebrate 10 years of the London Landlord Accreditation Scheme (LLAS).



[LLAS](#) was founded in Camden, and is a partnership between all 33 London boroughs - working together to recognise good landlords and improve living conditions for people renting privately in London.

There are currently more than 13,000 accredited landlords on the scheme, who enjoy benefits including access to training and professional development, as well as industry networking opportunities.

For tenants, the scheme provides the reassurance of knowing that accredited landlords will adhere to a [code of conduct](#) and fulfil the [fit and proper person requirement](#).

Representatives from across London gathered at 5 Pancras Square on Friday to mark the scheme's ten year anniversary.

Rosemary Westbrook, Director of Housing and Adult Social Care, said:

"The first ten years of LLAS have been a real achievement - all the London boroughs working collaboratively and innovatively to help landlords and improve conditions for tenants.

"However, the number of Londoners living in privately rented accommodation is increasing, so we now have a new challenge - to make LLAS accreditation standard practice for landlords.

"We know that our current members really appreciate the benefits of the scheme, so we now need to make a concerted effort to get the message out more widely."

Landlord licensing – discounts for LLAS members

To further improve standards for people renting privately in Camden, we're also introducing licensing for landlords who rent out houses in multiple occupations (HMOs). These are properties such as house shares, bedsits and converted flats. From December, landlords of these kinds of properties will need to apply for a licence - and they'll get a discount on the licence fee if they're a member of LLAS. Landlords who want to take advantage of this should apply for accreditation now, before the licensing comes into force in December or they will miss their chance to get a discounted license.

For more information

If you work with landlords please encourage them to become accredited. For more information, visit the LLAS website: londonlandlords.org.uk

FREE Home Emergency cover from Endsleigh worth £59.50*

Endsleigh, the official insurance partner of the London Rental Standard, is proud to be working in partnership with the London Landlords Accreditation Scheme and the Mayor of London to actively try and raise standards in the private rental market.

That's why we're rewarding all accredited members with **FREE home emergency cover*** when you purchase your landlords buildings insurance through us.



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Benefits of using Endsleigh:

- 60 days unoccupancy cover extended to 120 days for student lets
- up to 20% no claims discount
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Standard features:

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Court of Appeal Decision makes Landlords and agents repairing obligations more onerous

David Smith of [Anthony Gold solicitors](#) reports on a new Court of Appeal decision that will seriously affect landlords and agents.

As a landlord or letting agent you probably thought:

That landlords are not liable to keep in repair external areas such as gardens, communal halls and pathways, and that the landlords are not liable until they have been notified of any repair issues by the tenant

However a new Court of Appeal decision, Edwards v Kumarasamy , now says that these views are wrong. The legal obligation for landlords to keep the 'structure and exterior' of rented properties in repair comes from the section 11 of the Landlord & Tenant Act 1985.

In this new case Mr. Edwards, who rented a flat from Mr. Kumarasamy, was injured when he tripped on an uneven paving stone on the path leading the communal bins and car park.

He sued for compensation and the case looks at whether the landlord is liable in these circumstances.

1. Liability for repair work to external areas

S11 states that it applies to the structure and exterior and also to any area which the landlord has an "estate or interest". Mr. Kumarasamy was merely a leaseholder of the flat and did not own the whole block or the exterior area. However, under his lease he had a legal 'easement' or right of access to the path where Mr. Edwards had his accident. Therefore, said the Court, this complies with the s11 requirements. So the landlord had an obligation to ensure that it was kept in repair.

2. The need for the tenant to give notice

What about the question of notice? There is case law which says that this is required.

However (the Court said) section 11 itself does not actually say that notice is required. This was implied in the case law in circumstances where the disrepair was inside the property, and so was where the landlord would not normally see it.

However the landlord was able to access the exterior path himself and so could ensure it was kept in repair without needing to be told about it first.

The significance of this case for landlords and agents

This is a very important decision for landlords and letting agents. It means that landlords can be sued in respect of areas of the property which they do not own themselves. For example a private drive serving a property over which the landlord has a right of access or common areas of a block of flats

This means that landlords will need to be active in contacting their own landlords (the freeholder or head lessor) to ensure that these areas are kept in proper repair. Local Authorities may be able to help here using their powers under the HHSRS.

So far as agents are concerned, they will need to widen the areas covered by their inspections to include paths, communal areas and the like.

As there is now no obligation on tenants to report damage, they will have to be vigilant in identifying potential problems and getting them sorted.

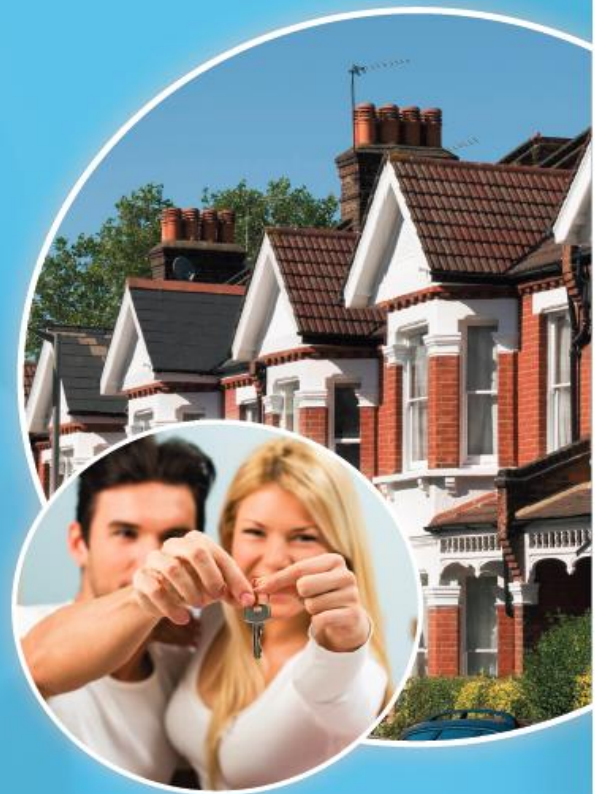
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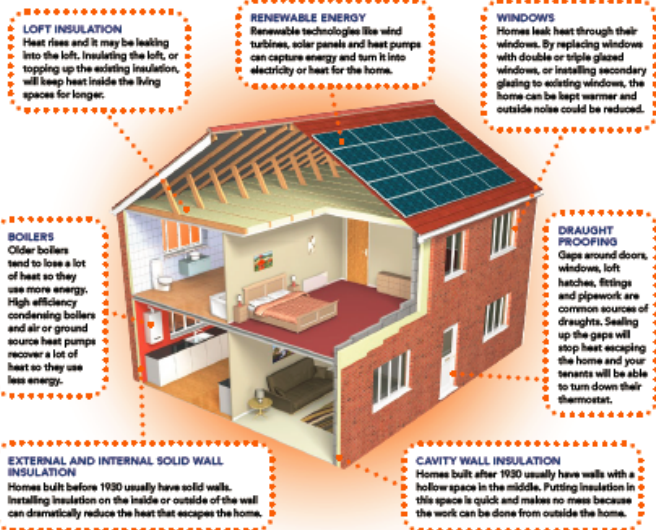
The Green Deal for residential landlords

The Green Deal helps you or your tenants make energy-saving home improvements, like insulation, to make your rental property more comfortable.

The person responsible for paying the electricity will pay for some or all of the improvements over time through their electricity bill. Repayments will be no more than what a typical household should save in energy costs.

Improvements that could be made to your rental property

Improvements made under a Green Deal Plan come from recommendations made by a Green Deal Assessor. The bill payer won't be charged more than what a typical household is expected to save in energy costs. Of course, the actual savings will depend on how much energy is used at the property and the future prices of energy.



Free and impartial advice about the Green Deal is available. Call the Energy Saving Advice Service (England, Scotland and Wales) on 0300 123 1234 or visit www.gov.uk/greendeal

Department of Energy & Climate Change

Five things landlords need to know

1 The current electricity bill payer always pays the Green Deal repayments

If the property is left vacant, you will need to make the repayments until a new tenant moves in and starts paying the electricity bill.

2 Your tenant needs your permission before taking out a Green Deal.

Your tenant needs your permission before taking out a Green Deal. If your tenant wishes to take out a Green Deal Plan, they will first need your agreement to both the improvements and the financial aspects of the plan, like the amount of the repayments and how long repayments need to be paid for.

3 You need tenants' permission before you take out a Green Deal

Where the tenant is the electricity bill payer, they will need to make repayments for the Green Deal on their electricity bill. So you will need their express permission before taking out a Green Deal at the property.

4 All improvements are quality assured

All improvements made under the Green Deal are completed by Green Deal Installers. This means the work is completed by professionals that meet Green Deal standards and are authorised to operate under the Green Deal.



5 New tenants need to be aware of the Green Deal and acknowledge the repayments they need to make

When renting out a property with a Green Deal you need to provide the tenant with a copy of the Energy Performance Certificate (EPC) (or, in Scotland, the EPC and the Recommendations Report) showing:

- the improvements that have been made under the Green Deal
 - the repayment amounts the electricity bill payer needs to make
 - the length of the Green Deal
 - the name of the Green Deal Provider.
- You will need to make sure that tenant acknowledges the Green Deal and the repayments by including standard prescribed wording.

The electricity bill payer makes Green Deal repayments

Green Deal repayments are part of the electricity bill for the property. So, the person responsible for paying the electricity bill – usually the tenant – is responsible for making repayments for the improvements.

If a bill payer defaults on their electricity bill, you will not be held liable – the electricity company will use their normal collection processes.

Get a Green Deal

To start, you or your tenant will need a Green Deal Assessment. Many different organisations – including energy companies, DIY stores, and local tradespeople – are authorised to do this.

For help finding a Green Deal Assessor, call the Energy Saving Advice Service (England, Scotland and Wales) on 0300 123 1234 or visit www.gov.uk/greendeal

When you book an assessment you may be asked if there are any accessibility issues, like access to your loft, and whether you can provide bills showing your recent energy use.

Keep in mind that some Green Deal Assessors may charge for their service – it's best to check when you make an appointment.

Energy Act 2011

The Energy Act 2011 contains powers so that from 2016 landlords should not be able to refuse reasonable requests for consent to install Green Deal measures from their tenants. From 2018 landlords should ensure their privately rented properties meet a minimum energy efficiency standard (likely to be set at EPC rating 'E') or that they have installed the maximum package of measures under the Green Deal.

For further information please contact The Big Green Energy Company on 0800 023 4718 or www.greendealpoints.com

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Are you a landlord or letting agent? Do you want help to let your property? Do you want help to choose the best tenant for your property? Do you want to **be paid a fee** to let your property rather than pay a fee for the privilege? If you answered yes to any of these questions, contact us now.

We can advertise your property for free to the hundreds of people who approach us for advice about housing each year. Many are looking for a privately rented home and we want to put them in touch with you. To do this, we now offer a service where we match potential tenants to your properties.

We have helped thousands of tenants and landlords since the scheme launched in 2005. With over 100 landlords and estate agents working with us at any one time, we are establishing our service within the private rental market. We don't charge for the services we provide. Instead, if we arrange an introduction with a suitable tenant, we pay you a competitive incentive.

To take some of the risk out of lettings, we vet all of our approved tenants to ensure they have no history of rent arrears or poor tenancy management. We will also provide you with ongoing tenancy advice and support through our experienced tenancy sustainment team.

To find out more please contact the Camden Lettings team on **020 7974 4158** or psit@camden.gov.uk

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As part of The Hanover Group, we operate a national multi award winning property investment and development business whose clients benefit from group registration with The Financial Conduct Authority, The Housing Ombudsman, The Ombudsman Service redress scheme, The ASB Charter For Housing and accreditation from UKLAP, NLA and Unipol.

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Please contact us using the details below or find us on Facebook:

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enquiries@placegroupuk.co.uk



Have your say We are consulting on an additional licensing scheme for Houses in Multiple Occupation



Have your say and complete the questionnaire online:

engage.barnet.gov.uk

If you require it in another format, please

tel: 020 8359 7454 or email: HMOs@barnet.gov.uk

Medway Council new improved incentives:

- £1500 finders-fee payable for properties from accredited Landlords/Agents
- £750 finders-fee payable for properties from non-accredited Landlords/Agents
- Up to 8 weeks Deposit held for repairs at end of tenancy
- Up to 6 weeks Rent In Advance cash-payment once tenancy is signed
- Individual client awards will be indicated on the Homebond Certificate
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- Allocated personnel to deal with all payments/claims enquiries

We require properties which are:

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lani.ladapo@medway.gov.uk



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- Money available now!

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New section 8 form

The government changed the form of section 8 notices and these took effect on, 6 April 2015. As this is a prescribed form, this means that if, you are still using the old form of section 8 notice, your tenant will have a defence to your possession claim and may be able to get your claim thrown out.

It is ESSENTIAL therefore that you use the new form from now on. The reason for the change is that there have been some amendments to grounds for possession in the Housing Act 1988, in particular introducing new grounds for possession, ground 7A and ground 14A.

Increase of rent forms

There are also some minor changes to the notice used to propose a new rent under section 13 of the Housing Act 1988. The form online to download at <https://www.gov.uk/evicting-tenants> or contact LLAS for a template



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Do you have a property to let in west London?



London Borough
of Hounslow

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- A damage guarantee
- Returned with vacant possession
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Let-Start *Scheme*

Rent for free through Let-Start self management service

- £1000 introduction incentive on every tenancy
- Free introduction and inventory service
- One month deposit bond
- Property improvement grants - up to £3000

To register your property or for more information email landlords@hounslow.gov.uk or call 020 8583 3855

www.hounslow.gov.uk/housing/landlords



Do you have a property to let in Lewisham?

Lewisham Council runs two schemes to meet your needs.



Lewisham Landlord Letting Scheme

With this scheme you manage your property yourself on an Assured Shorthold Tenancy. Benefits include:

- one-off cash payment for new landlords
- continuous supply of tenants
- four-week deposit bond
- free professional inventory
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The Tenant Finder Service offers:

- An attractive incentive package including cash payment up to £750
- Competitive rent levels
- Advance rent and deposit (or deposit guarantee)
- 0% commission fees
- Free agreements, renewals, re-lets and check-out

The Private Leasing Scheme offers:

- Guaranteed rent
- 0% commission fees
- 12 month lease agreement
- Certainty of getting your property back in the same condition you gave it to us (with an allowance made for fair wear and tear in line with an agreed schedule of condition.)



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To find out more call us now 020 8547 5491

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LLAS & UKLAP Reaccreditation & CPD Guidance

UK LANDLORD ACCREDITATION PARTNERSHIP (UKLAP) CPD (CONTINUOUS PROFESSIONAL DEVELOPMENT) POLICY

The aims of the London Landlord Accreditation Scheme (LLAS) and UK Landlord Accreditation Partnership (UKLAP) are to provide landlords and agents with information and professional development opportunities to:-

- Allow them to operate successful businesses
- Provide their tenants with safe and high quality accommodation
- Reduce the need for intervention from local authorities

The LLAS/UKLAP supports and encourages the continuous professional development (CPD) of its members so that they are able to maintain, improve and broaden their knowledge and skills to a sufficiently high standard of professional competence in the management of landlords/tenants issues and of property standards. The CPD programme validates and act as a quality assurance for the competency of Accredited Landlords and Agents.

Conditions of obtaining CPD with UKLAP

- Landlords must retain evidence of attendance at events and activities as these may be requested at time of re-accreditation
- Spot checks will be conducted from time to time
- Landlords to record details of their CPD on the UKLAP website
- Local authorities may issue CPD certificates to landlords/agents who participate in local authority events
- Penalties for provision of false information or miss-recording may include expulsion from UKLAP

Monitoring

Monitoring of the scheme will be undertaken via annual CPD compliance sampling via email, post and online. It is recommended that accredited landlords and agents make an annual declaration in respect of their **12 CPDs** points via email or online.

Reaccreditation

Individuals accredited with the UK Landlord Accreditation Partnership (UKLAP) will be re-accredited after 5 years, provided they

- A) Continue to be a Fit and Proper Person
- B) Have complied and continue to comply with the Code of Conduct
- C) Have taken steps to maintain and update their knowledge during the 5 years
- D) Have accumulated 60 CPD points
- E) Must have attended a **discounted** refresher course
- F) They have undertaken at least one training session (3hours) on sustainability issues incorporating fuel poverty, the Green Deal and energy efficiency. The training may be provided by UKLAP or any other PRS training body within the first 2 years of accreditation for newly accredited landlords and agents.
- G) For landlords and agents that are already accredited, they have undertaken at least one training session (3 hours) on property condition related issues, including aspects of fire safety, repair and hazards to tenants and visitors before the end of the initial accreditation period of 5 years. Please note that this CPD training will count towards your reaccreditation. The training may be provided by UKLAP or any other training body within PRS.

CPD points will be awarded for the following memberships and activities:

Activity	Conditions	CPD points awarded
Attendance at the LLAS/UKLAP Conference and Award Ceremonies	CPD awarded on the day of the Event	10points
Attendance at the LLAS/UKLAP Networking Events	CPD on the date of Event	8points
Membership of Private Landlord Association Membership of recognised professional body that has an enforceable code of conduct and encourages good practice. 90% of its operations relating to PRS, member of government approved Redress Scheme example Ombudsman Services, The Ombudsman, Property Redress Scheme.	CPD points awarded for each membership year. Additional CPD points will not be awarded for multiple memberships in one year	5 points
Additional training provided by UKLAP – full day	CPD awarded for each session attended	12 points
Additional training provided by UKLAP ½	CPD awarded for each ½ day session attended	5 points
Additional training provided by other bodies and online training –with relevance to PRS per day	Details to be submitted to UKLAP for approval. Once approved the event will be added to an approved list. Number of points will depend on hours committed and level of relevance	5 points
Attendance at Landlord & Letting Show or any other PRS Exhibitions	CPD awarded for each day	5 points
Attendance at your local council (or other council landlord forum or event with a duration of more than 3 hours	CPD will award for each event attended.	5 points
Attendance at your local council (or other council landlord forum or other event with relevance to PRS		5 points
Seminars on topics relating to landlord tenancy issues, Housing Act, Property improvement and other relevant topics	Details to be submitted to UKLAP for approval. Once approved the event will be added to an approved list. Number of points will depend on hours committed and level of relevance	5 points
Local Authority participation (Responding to questionnaires Taking part in landlord forums and feedback sessions, surveys etc.)	Local Authorities will determine which events will be awarded CPD and how many points will be awarded per event and advise UKLAP accordingly. CPD certificates to be awarded by the local authority	3 points

Difficulties in meeting CPD Requirements

- It is recommended that members that have not been able to accumulate the required CPD points can pay and attend the LLAS Re-accreditation training and provided they successfully complete the training they will be accredited for another 5 years.
- The reaccreditation course will be held 4 times a year and the course fees for financial year 2015/2016 will be **£189.99p per person** booked via online or via phone.
- **Alternatively**, it is recommended that members that have not been able to accumulate the required CPD points can pay and attend the official accreditation course again at the normal fee of **£89.90**. and provided they successfully complete it, they will be accredited for 2 years only
- The landlord/agent will need to meet the 60 CPD point's requirements over the 2 years of accreditation for their accreditation to be extended for a further 3 years.

- Re-accreditation training is for landlords and Agents that have not accumulated the required 60 CPD points required for reaccreditation
- Re-accreditation training is also open to landlords and agents that have participated in the CPD programme and have accumulated the recommended 60 CPD points. The reaccreditation training course fees are discounted to £89.90 per person.
- For landlords that are disabled or elderly and therefore unable to meet the CPD requirement, it is recommended that they confirm that their properties are let and managed by an agent who is either accredited or are a member of a recognised body.
- If the property is being managed and let by a friend or family member, it is recommended that the friend or family member be accredited and must also participate in the CPD programme.

Additional Activities: Training at other venues, Presentations, Lectures, Study Tours, Round Tables discussions, Debates, Meetings, Speeches, workshops etc.

Additional activities may be awarded CPD points, but are subject to approval by UKLAP. Any requests for CPD to be awarded for activities other than those included here should be submitted in writing to:

London Landlord Accreditation Scheme, C/O –Private Sector Housing Team
 Strategy, Partnerships and Performance. Housing and Adult Social Care
 London Borough of Camden
 Camden Town Hall, Judd Street
 London WC1H 9JE
 Email: LLAS@camden.gov.uk

Medway Landlord Forum

Date: 21st October 2015

Venue: Gun Wharf, Dock Road, Chatham, ME5 0HZ

Time: First session 1pm - 4pm, registration from 12.30pm

Time: Second session 5.30pm - 8.30pm, registration from 5pm

For further info & to book a place, please email Lenka Wyatt at lenka.wyatt@medway.gov.uk






Advertising & Sponsorship Opportunities Available!

Landlords and agents advertise your services/products at discounted rates. For further information email LLAS@camden.gov.uk or visit www.londonlandlords.org.uk Tel: 020 7974 1970 / 020 7974 2839

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- Up to £2,000 non-refundable cash incentive payment
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- Deposit and rent in advance

Working with the council means:

- Ongoing landlord support and advice
- Support to maintain the tenancy
- Direct rent payments
- Local housing allowance (LHA) rates paid

If you have any properties or would like to find out more about our Private Rented Sector Scheme, contact the Housing Supply team now.

Telephone: 020 3373 1149

Email: PRSSupply@newham.gov.uk

Newham London

Useful links

LLAS – www.londonlandlords.org.uk

RLA – www.rla.org.uk

SLA – www.southernlandlords.org

Landlord Law – www.landlordlaw.co.uk

TDP (The Deposit Protection Service) – www.depositprotection.com

Landlordzone – www.landlordzone.co.uk

Accreditation Network UK (ANUK) – www.anuk.org.uk

Landlord's useful links and information – www.landlords-uk.net

Fire Protection Centre – www.fireprotectioncentre.com

DCLG – www.communities.co.uk

Direct Gov UK: Advice for tenants and landlords – www.direct.gov.uk

Gas Safe Register – www.gassaferegister.co.uk

National Inspection Council for Electrical Installation Consulting (N.I.C.E.I.C) – www.niceic.org.uk

Online Planning and Building Regulations Resource – www.planningportal.gov.uk

The Residential Property Tribunal (RPTS) – www.rpts.gov.uk

Health and Safety Executive – www.hse.gov.uk

HM Revenue & Customs – www.hmrc.gov.uk

The Court services – www.hmcourts-service.gov.uk

The Office of Fair Trading – www.offt.gov.uk

The Department of Business Innovation & Skills – www.berr.gov.uk